

ANNEX 1

1. **Introduction**
 - a. **Background**

1. The World Bank (the Bank) is pleased to support the Government of the Republic of the Congo (the Government) in its efforts to improve the quality of its public services. The Bank has been providing technical assistance to the Government since 2008, and is pleased to continue this support through the present project.
 - b. **Project Objectives**

2. The project objectives are to (i) improve the quality of public services; (ii) improve the efficiency of public service delivery; and (iii) improve the transparency and accountability of public service delivery.
 - c. **Project Components**

3. The project consists of the following components: (i) strengthening the legal and regulatory framework for public service delivery; (ii) strengthening the institutional framework for public service delivery; (iii) strengthening the capacity of public service providers; and (iv) strengthening the monitoring and evaluation framework for public service delivery.
 - d. **Project Budget**

4. The total project cost is estimated at US\$10 million, of which the Government is contributing US\$5 million and the Bank is contributing US\$5 million.
 - e. **Project Implementation**

5. The project will be implemented over a period of 36 months, starting from the date of approval of the project by the Bank's Board of Directors.
 - f. **Project Risks**

6. The project faces several risks, including (i) weak institutional capacity; (ii) limited resources; (iii) political instability; and (iv) corruption. The project team will develop a risk management plan to address these risks.
 - g. **Project Evaluation**

7. The project will be evaluated at the end of the project to assess its impact on the quality of public services, the efficiency of public service delivery, and the transparency and accountability of public service delivery.

